



200 East Randolph Street, Ste. 5100
Chicago, IL 60601
cahiim.org

Commission on Accreditation for Health Informatics and Information Management Education

December 20, 2023

Ed Klonoski
President
Charter Oak State College
55 Paul Manafort Sr. Drive
New Britain, CT 06053

Dear President Klonoski:

The Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM) is pleased to inform you of its vote on **December 13, 2023** to award **Initial Accreditation for Seven Years** to the Health Insurance Customer Service Certificate Program at Charter Oak State College in New Britain, Connecticut. The Program's next Comprehensive Program Review for Continuing Accreditation will be in **2030-2031**.

The Comprehensive Program Review conducted by the CAHIIM Board of Directors recognizes the program's substantial compliance with the 2022 CAHIIM Certificate Accreditation Standards.

The Commission recognizes you and your colleagues for your commitment to continuous quality improvement in higher education, as demonstrated by your participation in programmatic accreditation.

Sincerely,



Cassi Birnbaum, MS, RHIA, CPHQ, FAHIMA
Chair, CAHIIM Board of Directors

Encl: Accreditation Award Certificate
Cc: Dave Ferreira
Cindy Edgerton, MHA, Med, RHIA